SPECIALTY DRUG ORDERING AND DELIVERY

Convenient and cost-effective access to your specialty drugs

ORDERING SPECIALTY DRUGS WITH YOUR WELLMARK HEALTH PLAN: Wellmark understands that when you have a chronic or complex disease, having a convenient, cost-efficient way to access your specialty drugs is important.

Where do I get my specialty drugs?

You can order specialty drugs through one of two specialty pharmacies: Hy-Vee Pharmacy Solutions or CVS/caremark. Your prescription will be delivered to your home or office. In some areas, Hy-Vee Pharmacy Solutions and CVS/caremark can deliver your specialty prescription to your local Hy-Vee or CVS/caremark for pick up or to have the store pharmacist administer the medicine. Both pharmacies are experts that can help deliver and manage your specialty drugs.

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<th>THERE ARE TWO WAYS TO GET SPECIALTY DRUGS</th>
<th>CALL YOUR PHARMACY</th>
<th>ASK YOUR PHYSICIAN</th>
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<td><strong>HY-VEE PHARMACY SOLUTIONS</strong>&lt;br&gt;Monday – Friday, 8 a.m. – 5 p.m. CT</td>
<td>• Call 877-794-9833&lt;br&gt;• Identify yourself as a Wellmark Blue Cross and Blue Shield member.&lt;br&gt;• A representative will enroll you in the program and make arrangements to get your first order delivered.</td>
<td>• Ask your physician to call in a prescription to 877-Rx-HYVEE (877-794-9833) or fax a completed enrollment form to 402-861-4941.&lt;br&gt;• A Hy-Vee Pharmacy Solutions representative will contact you for any information needed to complete the order.</td>
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<td><strong>CVS/CAREMARK SPECIALTY PHARMACY</strong>&lt;br&gt;MONDAY – FRIDAY, 6:30 A.M. – 8 P.M. CT</td>
<td>• Call 800-237-2767&lt;br&gt;• Identify yourself as a Wellmark Blue Cross and Blue Shield member.&lt;br&gt;• A representative will collect your information and contact your physician to obtain a new prescription.</td>
<td>• Ask your physician to fax a completed enrollment form to 800-323-2445.</td>
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LEARN MORE
How do I know if I take a specialty drug?

Specialty drugs are prescription medications that require special handling, administration or monitoring. These drugs are used to treat complex, chronic and often costly conditions, such as multiple sclerosis, rheumatoid arthritis, hepatitis C and hemophilia.

If you are unsure whether your prescription falls into the “specialty drug” category, simply:

1. Go to Wellmark.com
2. Click on the Health & Wellness tab
3. Select Drug Information and then Wellmark Drug List
4. Select Specialty Drug List and search by drug name

If you want more information on Wellmark’s Specialty Drug program, visit the Specialty Drug page on Wellmark.com or log in to myWellmark. You can also call Wellmark Customer Service at the number on the back of your ID card.

Make the most of your benefits with myWellmark

HAVEN’T REGISTERED YET?
IT TAKES JUST FIVE MINUTES!

Use myWellmark as your one-stop source for doctors, pharmacy and benefits tools, and information.

Go to Wellmark.com today to take a tour of myWellmark.

Boost your benefits with tools and resources

Wellmark has many tools and resources available to help you become a better health care consumer and make the most of your health care dollars.

Log in to myWellmark at Wellmark.com:

- Get the most out of your prescription drug benefits with the Check Drug Cost tool.
- Find a doctor or facility to help save money by going to in-network providers.
- Check drug interactions and generic alternatives.
- Use My Claims Summary to view your spending history for provider and pharmacy claims.

Wellmark complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.


注意：如果您说普通话，我们可免费为您提供语言协助服务。请拨打 800-524-9242 或 (听障专线：888-781-4262)。