Until next month!

reaching a resolution. After this course, you'll be prepared to
communicator, and how to accomplish that essential task of
so important and helps you understand why you may have
Or, how often have you avoided conflict yourself? While it may
coaching your staff on how to take action independently.
As a supervisor, you are expected to assist with conflict arises on your team. It doesn't
This guide effectively walks through the process of conflict resolution and addresses many
important to know how to respond to it appropriately: according to this
trying to put
working through conflict! We need a perspective shift so we can be more ready and willing
Making Assumptions

Most people want to hide from or ignore conflict reacting to it but rather implementing a process to deal with it. This involves delving into
when it arises. This only leads to the likelihood
and then proceeding with steps that create conversation. When you are able to do this,
Step 3: Clarify and Respond

Focus on putting your assumptions aside.

Once you start making assumptions and judgements, tuning out is just the next natural step. If
interrupting the speaker; you are cutting them off before they finish what they're saying.

Step 4: Move Towards a Resolution

Another strategy is to work out the kinks. This strategy is helpful when your
Brainstorming is all about bringing different ideas to the table for consideration no
Curiosity and openness to different perspectives are essential to taking seriously
Given you've gathered. People won't agree on all of them but taking the time to
resolution to be genuinely considered.
What most people want during this time is to be heard and for their ideas for

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Step 1: Choosing to Engage

The first strategy is to honor the moment. This strategy is all about setting a tone of
Next, summarize your agreements. This is the place where people get nervous,
acknowledging what it took can
agreements made will also take a continued effort. Acknowledging what it took can
way to do that is, by no surprise, getting curious.
and testing potential solutions. Figure out if they'll be any good for this situation.

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Step 2: Clarify and Acknowledge

The second strategy is to get curious. This strategy is all about paying attention to what is important
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the other person to speak more but also allows
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